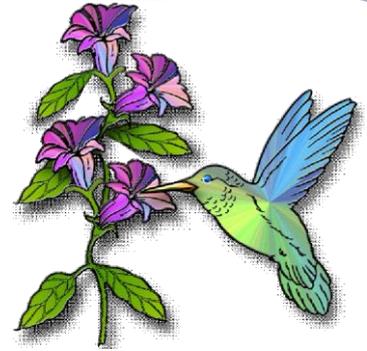


Summer Newsletter



What's in this seasons Newsletter?

- ◆ Friends and Family Tests
- ◆ Welcome & Departure
- ◆ Who can have the shingles vaccine?
- ◆ Improved Access Hours

Friends & Family Test – Results

Based on your recent experience, whether you saw a doctor or nurse, made an appointment or simply collected a prescription from the desk, we would like to know about your experience and how likely are you to recommend us to your friends and family?

	Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely unlikely	Don't know	Total
April 2018	8	3	1	1	0	0	13
May 2018	10	0	0	0	1	1	12
June 2018	9	5	0	0	2	1	17
Total	27	8	1	1	3	2	42



At Brockway Medical Centre we welcome Elizabeth Ambler, Research Nurse.

At Long Ashton Surgery we welcome Dr Kunal Wadhwa, Salaried GP, Kim Oxenham, Reception Team Leader, Ruth Hughes, Advanced Nurse Practitioner and Sarah Johns, Practice Nurse.

At Tower House Medical Centre we welcome Jennifer Watts, Practice Nurse. We also welcome Samantha Kearley, General Administrator who will be working across all four surgeries.

We say farewell to Kathy Rixon, Practice Nurse at Tower House Medical Centre and wish her well in her retirement, Margaret Wemyss-Cleland, Medical Secretary at Brockway and Tower House Medical Centre, Sandra Jordan, Receptionist at Long Ashton and Jo Lewis, Summariser at Brockway and Backwell Medical Centres.





Who can have the shingles vaccine?

You are eligible for the shingles vaccine if you are aged 70 or 78 years old.

In addition, anyone who was previously eligible but missed out on their shingles vaccination remains eligible until their 80th birthday.

The shingles vaccine is not available on the NHS to anyone aged 80 and over because it seems to be less effective in this age group.

You can have the shingles vaccination at any time of year, as soon as you turn 70 or 78.

Is there anyone who should not have the shingles vaccination?

You should not have the shingles vaccine if you:

- have a weakened immune system (for example, because of cancer treatment, if you take steroid tablets or if you've had an organ transplant – your doctor will advise whether this applies to you)
- you've had a serious allergic reaction (including an anaphylactic reaction) to a previous dose of any of the substances in the vaccine, such as neomycin and gelatin – again, your GP can advise you if this applies to you
- you've had a serious allergic reaction (including an anaphylactic reaction) to a previous dose of the chickenpox vaccine
- have an untreated TB infection

Information taken from the NHS website.

Improved Access Hours

For many years patients have been able to make appointments at their normal surgery outside of normal surgery hours on selected evenings after 6.30pm and early mornings before 8am Monday to Thursday. Additionally, Backwell, Brockway and Tower House patients have also been able to make appointments on some Saturday mornings. Those appointments were organised under a NHS initiative termed Extended Hours.

Tyntesfield Medical Group has recently moved across to a new initiative termed Improved Access Hours working in conjunction with other practices from Yatton, Congresbury, Clevedon, Portishead and Pill to provide even greater access opportunities for all patients during the evening, early morning Monday to Friday as well as on Saturdays and in time on Sundays.

In the early stages you will see little difference but as we progress through the remainder of 2018 more opportunities will be added for appointments outside of our core hours.

Whenever one of the Tyntesfield Medical Group practices are open during Improved Access Hours if a patient requires an appointment during those extra hours then it will be possible to attend any of our surgeries regardless of the one the patient is primarily registered at.

If Tyntesfield Medical Group are unable to offer an appointment during an early morning, evening or on the weekend and the patient is prepared to travel then it may be possible to find an appointment at those times at one of the other surgeries across North Somerset.

Backwell Medical Centre

15 West Town Road, Backwell,
BS48 3HA
Tel: 01275 465100

Brockway Medical Centre

8 Brockway, Nailsea,
BS48 1BZ
Tel: 01275 850600

Long Ashton Surgery

55-57 Rayens Cross Road,
Long Ashton, BS41 9DY
Tel: 01275 392134

Tower House Medical Centre

Stockway South, Nailsea
BS48 2XX
Tel: 01275 866700



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